



Commercial Freezer & Refrigeration Warranty

Alamo Refrigeration, LP (“Alamo”) and / Fricon srl (“Fricon”) herein provide a warranty on / Fricon and Alamo Private Label commercial cooler and freezer self contained refrigeration products as follows:

1. The products supplied shall be free of manufacturing defects for a period of one year from date of original purchase as indicated by paid invoice or according to terms specified on the invoice or contract, unless otherwise noted on special purchases.
2. Parts Warranty – A. All products supplied shall be free of defects in material and workmanship for a period of (1) one year from date of original purchase. Additionally, there is a limited compressor warranty for a period of (5) five years as a parts replacement only warranty with 20% depreciated value each subsequent year.
3. Labor Warranty – From date of invoice during the first year Alamo/Fricon provides warranty on labor on the products identified above. Labor includes reasonable straight time labor charges (reasonable travel charges?) to install defective parts. For any period extending beyond one year the date of the original purchase, no such labor will be provided and customer is responsible for all such labor charges. Alamo shall have the option, at their sole and absolute discretion, to replace parts or equipment with new or refurbished equipment of equal value and utility. Service made by other than authorized Alamo Refrigeration service agent shall void the warranty.
4. Conditions – Alamo/Fricon may, at its sole and absolute discretion, request the customer to evaluate the potential warranty issue first before calling an authorized service repair technician. Alamo’s obligation to provide parts and labor under the warranty provided herein must be performed by an authorized Alamo repair service technician. The customer invoice must be paid in full and / or accounts receivable must be current within authorized credit terms. The customer is required to call or notify Alamo to obtain a repair service authorization before the work may commence. Alamo will provide the customer with a repair authorization number. Such return authorized number must be presented to the authorized repair service technician before any work commences and noted on the invoice or such warranty coverage is void.
5. Limitations and Exclusive Remedy – Normal wear and tear of gradual deterioration and depreciation is excluded from this warranty. The warranty shall be deemed void if customer does not follow specific guidelines of use, installation, preventive maintenance in the operating instructions manual. Use of extension cords, multi units operated on same circuit breaker are strictly prohibited and will void warranty. Light bulbs, digital components, exterior / interior structural damage, dings and dents, due to on-site abuse or shipment are excluded from this warranty. This warranty does not include preventive maintenance or normal control adjustments. The parts and labor warranty is the sole exclusive warranty remedy offered by Alamo / Fricon. All other warranties either express or implied arising under law, or equity or custom of the trade included, but not limited to warranties of merchantability of fitness for a particular purpose are excluded. Alamo, and it’s service agents shall not be liable for any incidental or consequential loss, or damages (included but not limited to food loss, product loss, ice cream loss, personal injury, or property damage) whether it is based on a contract claim or tort (including negligence or strict liability arising out of equipment or service provided hereunder). Alamo reserves the right to invoice and collect from the customer for actual and replacement costs in the event the warranty claim is deemed to be a nuisance claim, negligence and/or not associated with a defective product or part. Alamo Refrigeration reserves right to replace the part/freezer/cooler with something of equal value. This warranty excludes failures do to fire, flood acts of God, handling, misuse, abuse and low voltage. The customer is responsible for transportation